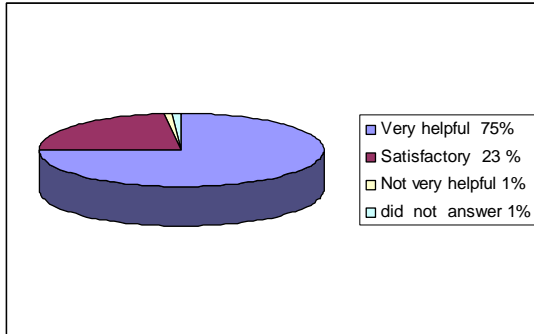
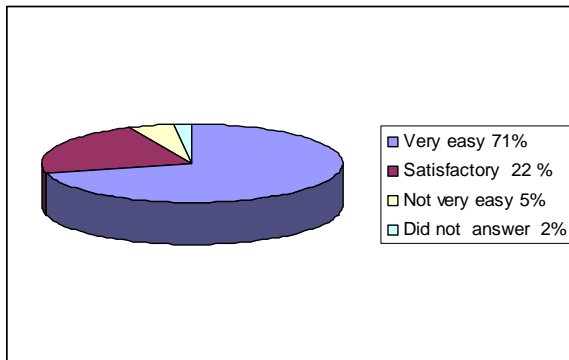


OLDFIELD SURGERY GENERAL PRACTICE QUESTIONNAIRE 2012-2013.

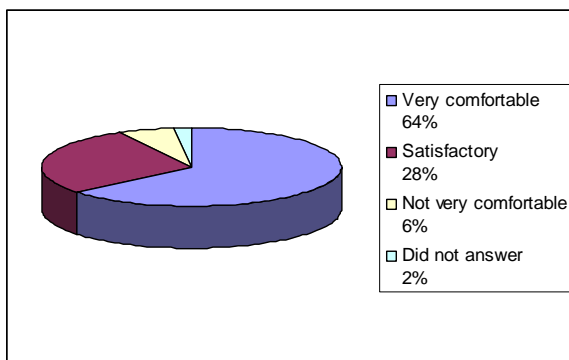
Q1. How Helpful do you find the receptionists at your GP Practice ?



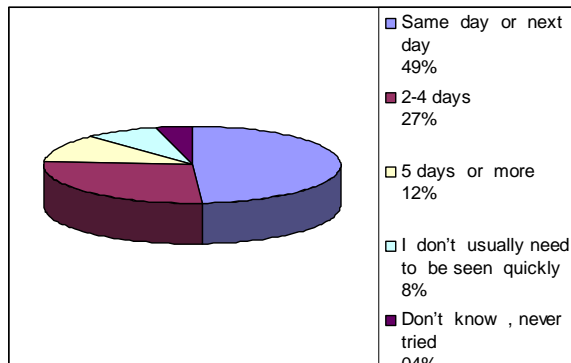
Q2 How easy is it to get through to someone at your GP Practice on the telephone?



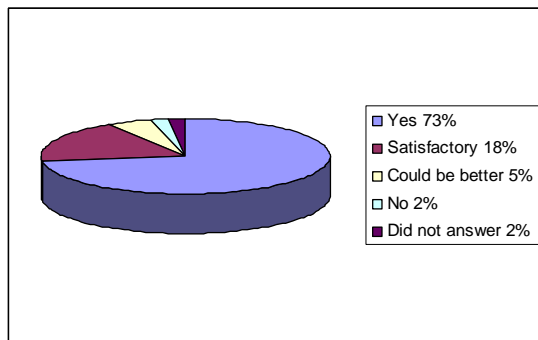
Q3. How do you rate the comfort of the waiting area?



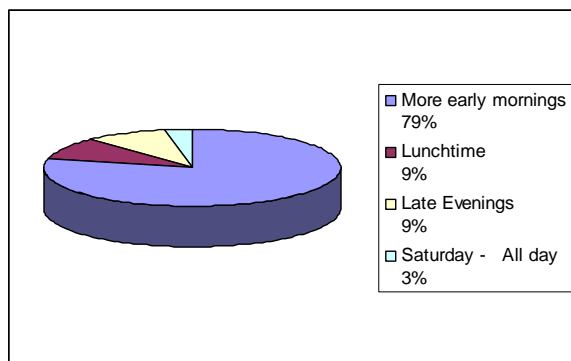
Q4. How quickly do you usually get to see a doctor of your choice?



Q5. Is your GP Practice currently open at times that are convenient to you?

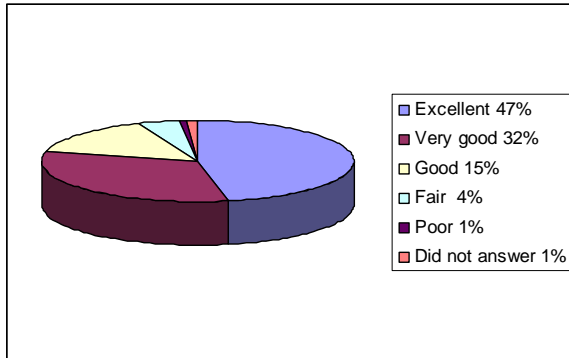


Q6. For those that answered less than satisfactory to Q5. What opening hours would make it easier for you to see or speak to someone?

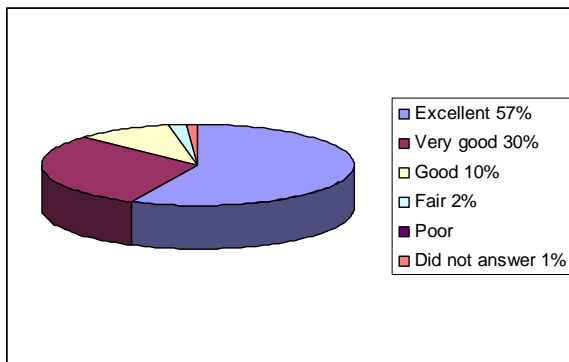


How Good was the last GP you saw at each of the following?

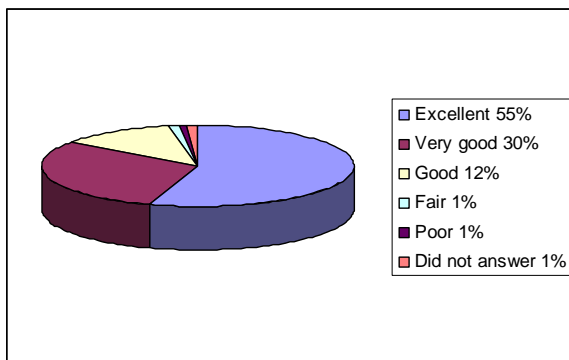
Q7. Giving you enough time



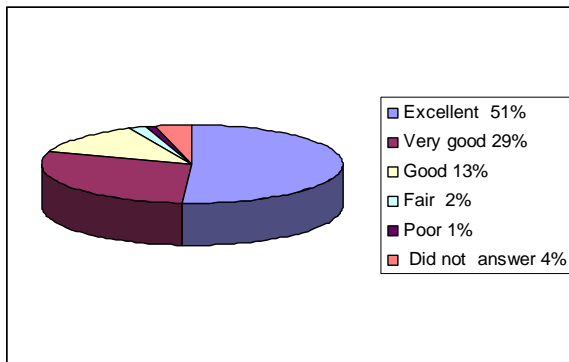
Q8 Listening to you



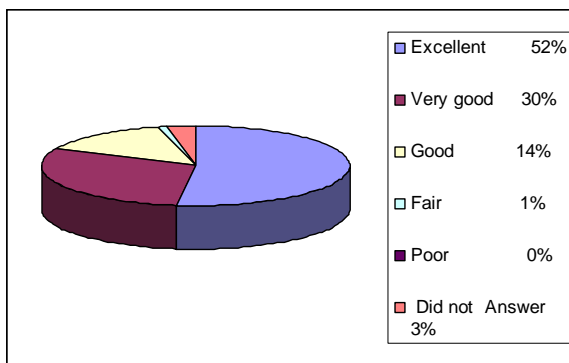
Q9. Explaining tests and treatments



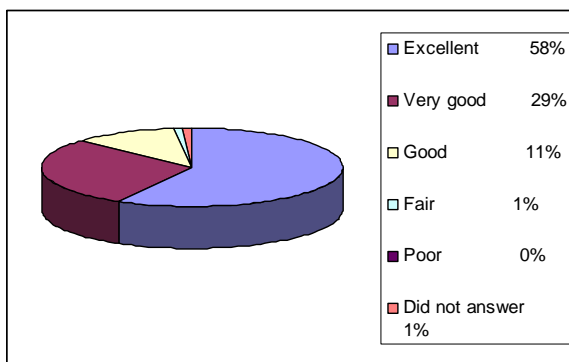
Q10 Involving you in decisions about your care.



Q11. Treating you with care and concern

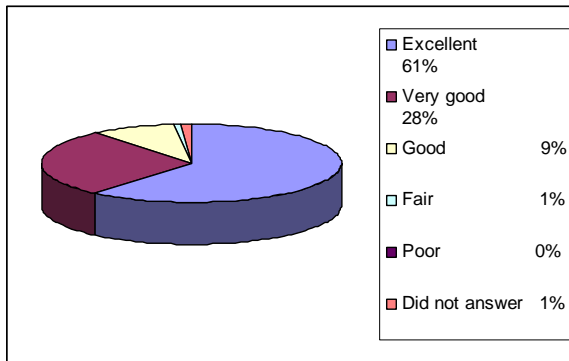


Q12. Did you have confidence and trust in the GP you saw/spoke to ?

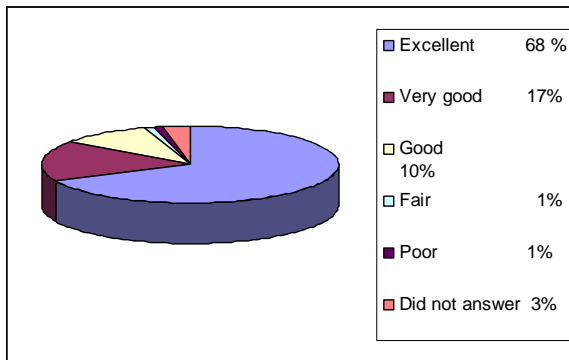


How good was the last nurse you saw at each of the following?

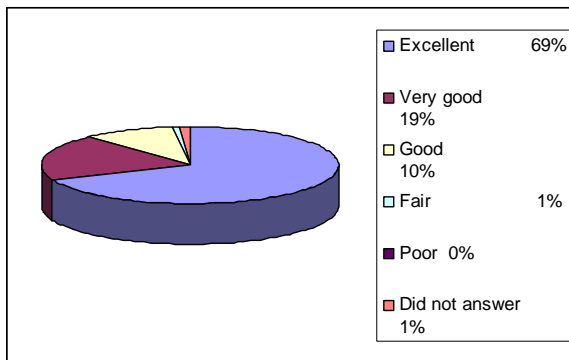
Q13. Giving you enough time



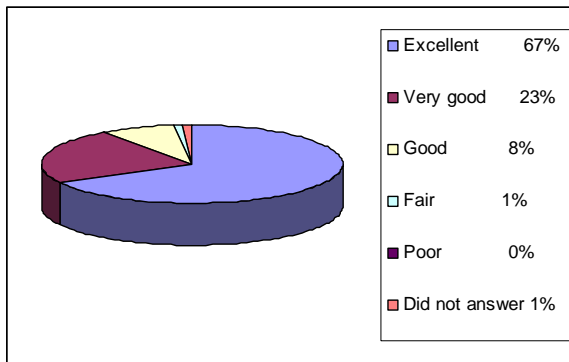
Q14 Listening to you



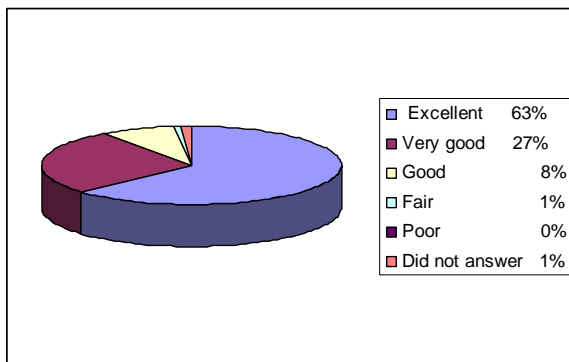
Q15 Explaining tests and treatments



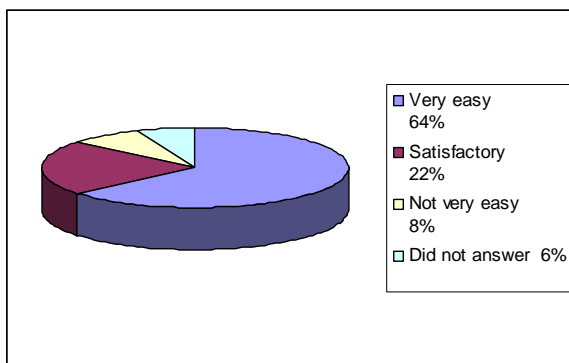
Q16. Involving you in decisions about your care



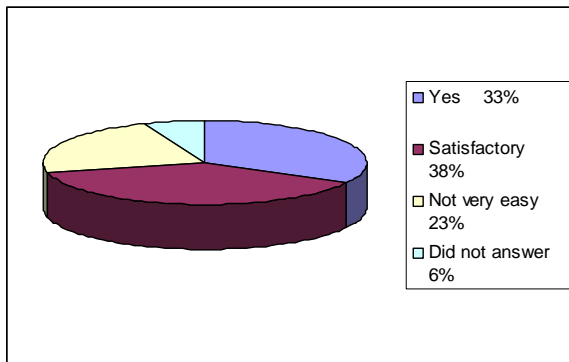
Q17. Did you have confidence and trust in the Nurse you saw/spoke to ?



Q18. How easy do you find it to speak to a practitioner of your choice?



Q19. Are you able to speak to the receptionist confidentially?



Q20 Are you happy with the information provided by your GP Practice about how to prevent illness and stay healthy?

